

Interventions Working Group - Meeting 88

01 July 2026 at 10:00am

Teleconference

Attendees	Company
David Brown [DB]	AMO
Jordan Hills [JH]	SSE
Michael Gorewoda [MG]	EON
Richard Brady [RB]	National Grid
Warren Lacey [WL]	NPg
Richard Hill [RH]	Centrica
Matt Baker [MB]	ENA
Secretariat	
Richard Colwill [RC] (Chair)	ElectraLink
Hannah Proffitt [HP] (Secretariat)	ElectraLink
Apologies	
Michael Turrington [MT]	EDF

1. Administration

- 1.1 The Chair welcomed attendees to the 88th IWG meeting.
- 1.2 The Chair advised the meeting would be recorded for the purpose of aiding the Technical Secretariat in producing the minutes. No members objected.
- 1.3 The Chair reminded members to act in accordance with the terms set out in the DCUSA “Competition Law Guidance” for the duration of the meeting.

2. IWG 87 – Draft Minutes

- 2.1 The group agreed the minutes to be an accurate reflection of the discussions held.

3. Outstanding Actions

- 3.1 The IWG reviewed the outstanding actions, and an updated version of the actions log can be found in **Attachment 1**.

4. Phenolic Cut-outs Update

- 4.1 MB provided an update on the industry review of phenolic cut-outs. The final report from the research work has now been received and a preliminary review has taken place. It was agreed that a dedicated presentation would be scheduled at the September IWG meeting, with sufficient time allocated to discuss the findings, conclusions and recommendations in detail. Supporting material is expected to be circulated to members in advance of that meeting

5. Operational, Safety and Reporting Issues

- 5.1 The Chair asked members if they had any issues for discussion. Two matters were raised by MG.
- 5.2 The Group discussed a safety issue raised by RH concerning voltage testing equipment. Following an incident where a voltage tester failed to detect a hazardous voltage, investigations identified that the equipment did not operate at voltages below levels still deemed a risk. Alternative equipment has been sourced, approved and ordered, with deployment expected in July. It was noted that in the interim DNOs may see an increase in A19 reports. Relevant industry forums will also be informed so that other organisations can review their own equipment where appropriate.
- 5.3 The group discussed the quality of A07 reports submitted through the online reporting tool. Members felt that some issues could be resolved safely by meter operatives without requiring DNO involvement. It was agreed that clearer guidance and examples would help improve reporting consistency and reduce unnecessary referrals.
- 5.4 Further discussion focused on increasing numbers of misreports involving Building Network Operator (BNO) equipment. Suppliers reported that engineers sometimes struggle to determine whether equipment belongs to a DNO or a BNO, leading to incorrect reports. Members agreed there would be value in developing clearer guidance for engineers. It was recognised that equipment ownership varies between DNO areas, meaning a national approach may be difficult. The group agreed that DNOs should consider providing clearer ownership guidance and that the topic should be discussed further through the Service Termination Issues Group (STIG) and future IWG meetings.
- 5.5 The updated version of the spreadsheet is included as **Attachment 3**.

6. 2026 Work Plan

- 6.1 No further items were added to the 2026 Work Plan.

7. Opportunity for Updates on Related IWG Activities

- 7.1 The Chair noted that progress across the three IWG subgroups had been slower than anticipated in recent months. Members were advised that updates on each workstream would be provided shortly, together with information on the planned next steps to help progress the outstanding activities.

8. Smart Meter Installs

- 8.1 [Smart meter installations for March 2026 can be found at this link.](#)

9. Any Other Business

- 9.1 The Chair asked whether there was any other business, to which nothing was raised.

10. Next Meeting

- 10.1 The next IWG meeting is scheduled to be held on 2 September 2026. The meeting will start at 10am.

Attachments

- Attachment 1 - IWG 87 Actions
- Attachment 2 - Operational, Safety and Reporting Issues & Work Plan